**Rutgers – The State University**  
Department of Psychology, Faculty of Arts & Sciences

**Course Title:** Internship & Seminar in Applied, School, & Community Psychology — Fall 2012

**Course No.:** 830:493, 494

**Coordinator:** Dr. M. Elias  
(RutgersMJE@AOL.COM)

**Co-instructors:**  
Alyssa Augustyniak  
(alyssa.augustyniak@gmail.com)  
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**Elias Section (494:01):** Mondays 5:00-7:00 Tillett Hall Room 123  
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**Telephone:** 848/445–2444

**Office Hours:** by arrangement via email

**Topical Outline**

<table>
<thead>
<tr>
<th>Date</th>
<th>Topic</th>
<th>Assignment Due</th>
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<tbody>
<tr>
<td>9/10</td>
<td>Introduction, Entry, &amp; Requirements</td>
<td>Stages of Fieldwork chapter</td>
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<tr>
<td>9/17</td>
<td>Getting Started</td>
<td>Read Lauffer 2\textsuperscript{nd} Ed p. 13-46;</td>
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<td>Read Ethical Principles</td>
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<td>Mandatory email check in</td>
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<td>9/24</td>
<td>Understanding Your Placement</td>
<td>Hope pp. 1-43; Sarason p. 14-20</td>
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<td>Settings &amp; Your Role as Interns;</td>
<td>Submit Letter of Confirmation</td>
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<td></td>
<td>The Meaning and Nature of Public Service Settings</td>
<td>Submit Applied Reading #2 (from supervisor)</td>
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<td>10/1</td>
<td>Pick Up Feedback on Assignment</td>
<td>Mandatory E-mail Check In</td>
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<td>Submit Applied Reading #1 on Ethics;</td>
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<td>10/8</td>
<td>Initial Client &amp; Staff Contacts</td>
<td>Read Faiver Chapter on Helping;</td>
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<td></td>
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<td>Lauffer 2\textsuperscript{nd} Ed p 47-62;</td>
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<td></td>
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<td>Hope pp. 43-68;</td>
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<td>Submit Learning Goals Report</td>
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<td>10/15</td>
<td>Gathering Information:</td>
<td>Applied Reading #3- everyone reads and writes up Hope pp. 69-138;</td>
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<td></td>
<td>Multilevel Assessment of Individuals &amp; Organizations;</td>
<td>Read Lauffer 3\textsuperscript{rd} Ed p. 324-339</td>
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<td>Assign Organizational Assessment</td>
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</table>
Read Elias & Tobias FIG TESPN
Chapter and bring to class

10/22  Individuals, Families, &
Organizations in Crisis;
Org. Leadership, Management
Gerig Chapter on Multicultural
Applied Reading #4 (your choice)
Lauffer 3rd Ed pp. 210-15, 220-39,
244, 250-58, 265-68
Deadline for Applied Readings 1-3

10/29  Creating Change in Persons & Settings
Applied Reading #5
Kouzes and Mico on Domain Theory
Mandatory Submission of Learning
Goals Progress Report

11/5   Plan Student Presentations
for Work Sample Assignment;
Determine presentation dates;
Issues related to grad school
Have Supervisors Complete
Evaluations; Submit Self-Evaluation
Deadline for all applied readings

11/12  Pick Up Feedback on Assignments
Prepare presentations
Mandatory E-mail Check In
Submit Organizational Assessment

11/19  Student Presentations
Crossover Assignment
Lauffer 2nd Ed pp. 115-129

11/26  Student Presentations
Reread Stages of Fieldwork

12/3   Student Presentations
Sweitzer Chapter on Culmination

12/10  Completion
Submit Summary Reflections;
Submit Supervisor Form & Self
Evaluation Update;
Obtain Letter of Completion for
YOUR records; Submit Crossover
Interview Summary
Course Evaluation e-deadline

Notes

<table>
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<th>Submitting Assignments</th>
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<tr>
<td><strong>Dr. Elias’ Section:</strong> Any course work turned into the instructor's INTERNSHIP mail box (in the departmental office) <strong>MUST</strong> be initialed and dated by one of the departmental secretaries in Tillett Hall, Livingston Campus. Staff office hours are 8:30–4:30, closed 12-1 for lunch.</td>
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<tr>
<td><strong>Alyssa and Jen’s Section:</strong> We prefer that you submit assignments to us in hardcopy form during class times. But for any reason you would like to submit assignments at other times, you can put them in our mailboxes, which are located in the GSAPP student lounge in the Psychology Building on Busch campus or send them to us electronically through email.</td>
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Plagiarism
It is your responsibility to avoid plagiarism, which is becoming all too common, intentionally and accidentally, in this age of digital, cut and paste, copied and relabeled media. Please look at http://gervaseprograms.georgetown.edu/honor/system/53377.html for excellent information about plagiarism. If you are not sure whether something is plagiarism or not, please feel free to check with me. It’s better to be unoriginal and honest, than to plagiarize. Remember, the University and individual faculty use many anti-plagiarism filters on students’ work, so the risks are higher than you may think.

**Academic Expectations**

1. Seminar Performance: Students are expected to attend all scheduled seminars at the University. If you cannot attend, you must email/call in advance, as well as follow up on what was missed by getting notes from a classmate. Students are expected to come to class having reviewed their written journals, completed the assigned readings, and prepared to hand in written assignments. (**Written assignments are graded on a check plus, check, check minus scale. In order to get a check plus you must follow the assignment guidelines of what to include, stay within the page specifications, it must be written in your own words & be well written (no grammatical errors, etc), typed, and be handed in on time. If you receive a check minus, you will be asked to redo the assignment**)

   *It is expected that students will ask questions of each other and the Instructors and share their experiences at their placement settings. Presentation of one's work sample and reactions to others' presentations will be particularly important.*  (% of course grade = 25%)  

2. Placement Performance: Students will be evaluated by their on-site supervisors twice during the semester. The Final Evaluation Form (with students' comments), students' self-evaluation of performance at the setting and of progress made on learning goals, and input to the Instructors from staff at the placement setting will comprise criteria for measuring placement performances. (% of course grade = 60%)

3. Summary Paper: This paper will integrate students' experiences and growth in several areas, including (a) academic knowledge; (b) application of techniques; and (c) personal & professional competence. The paper should also reflect one's understanding of the setting & the relationship of the setting to the wider community. (% of course grade = 15%)

**Connection of the Internship and Seminar to 21st Century Learning Goals**

Through the Internship and Seminar, you will develop skills in the following areas related to 21st Century Learning goals and challenges:

- Analyze the degree to which forms of human difference shape a person’s experiences of and perspectives on the world.
- Analyze a contemporary global issue from a multidisciplinary perspective.
- Apply concepts about human and social behavior to particular questions or situations.
- Examine critically philosophical and other theoretical issues concerning the nature of reality, human experience, knowledge, value, and/or cultural production.
- Communicate complex ideas effectively, in standard written English, to a general audience.
- Communicate effectively in modes appropriate to a discipline or area of inquiry.
- Analyze and synthesize information and ideas from multiple sources to generate new insights.

**Required Text**


**Required Readings**
***Required Readings are available through eCollege, at http://ecollege.rutgers.edu/index2.jsp


Other readings and web readings, as determined by interest, placement setting, and availability.
1. **Letter of Confirmation**

After your initial Internship arrangements have been made, obtain from your supervisor a letter on the letterhead of your setting, in this format:

"This letter is to confirm that __________________ has been accepted as an Intern for the ____ semester at ________. He/she will work _______ (specify days, hours) and the approximate date of completion is _______ (last day of classes at Rutgers). His/her primary supervisor will be ___________. Duties will include ________________ ."

2. **Journal of Experiences**

Each student is expected to keep a journal or log of experiences at the place setting. This journal is place to enter questions, comments, elation, frustration, emotional reactions, observations — anything that strikes you as worth reflecting about or remembering. Some entry must be made each day. Journals should be reviewed to prepare for weekly seminars and on-site supervision. They will be invaluable for completing the final paper. They will never be collected, to ensure your uninhibited honesty. You may, of course, elect to show your journal to the Internship Coordinator and/or on-site supervisor, with complete confidentiality.

3. **Applied Readings**

You will be asked to do Applied Readings by the Coordinator that are highly specific to your placement setting’s activities. These MUST be journal articles, books, or chapters and must be approved in advance. They cannot be pamphlets. If they come from the Internet, they must be from journals or from professional web sites. If you are not sure if something is appropriate, check first. Otherwise, you may find yourself doing another reading. Note that this is NOT intended to replace readings that your on-site supervisors give you. Those are of special importance and can be readings of any kind. For the Internship Seminar, the goal is to ensure that you are reading within the established professional literature regarding your placements. Applied Reading #1 is based on the Ethical Principles, asking you to select 2 General Principles and focus on their application in your setting, with specific instructions provided in class; Applied Reading #3 comes from selected pages in the Hope textbook that we use, and everyone reads the same thing and writes about it. Applied Readings 2, 4, and 5 are articles focused specifically on your setting. Applied Reading #2 is usually based on something given to you by your on-site supervisor; Applied Reading #4 can be as well, but #5 must be something of YOUR choosing.

**How to Write Up Applied Readings #2-5:** For each assigned Applied Reading on the syllabus, submit a 1–2 page summary of the reading AND a 2 page discussion of how the reading applies to your particular setting or activities. Anything of shorter length will be returned to you for revision.
4. **Learning Goals**

List in specific behavioral terms the knowledge, techniques, understanding, attitudes, or skills you wish to obtain during the Internship. Include goals for the seminar as well as the placement. **List no more than 8 goals.** For each goal, list the specific steps you will take toward accomplishing it — this is your action plan. Finally, for each step in the plan, list a target completion date. Use the following as a guide. **Keep a copy for your reference.** Note the Debbie Korn sample that was distributed as a model.

<table>
<thead>
<tr>
<th>Goal</th>
<th>Action Plan</th>
<th>Dates</th>
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<tbody>
<tr>
<td>1. to learn about family therapy</td>
<td>1. arrange to observe session or see videotape</td>
<td>2/1</td>
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<tr>
<td></td>
<td>2. ask supervisor &amp; coordinator for readings</td>
<td>2/6</td>
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<td></td>
<td>3. obtain readings &amp; begin</td>
<td>2/13</td>
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<td></td>
<td>4. discuss observed session</td>
<td>2/15</td>
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<tr>
<td>2. to interact with staff in a more confident and professional manner</td>
<td>1. observe staff interactions</td>
<td>2/1</td>
</tr>
<tr>
<td></td>
<td>2. discuss issue with supervisor</td>
<td>2/6</td>
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<td></td>
<td>3. make short statement or comment at informal meeting</td>
<td>2/13</td>
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<td></td>
<td>4. make comment at formal meeting</td>
<td>3/2</td>
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<td></td>
<td>5. raise agenda item or issue at formal meeting</td>
<td>3/23</td>
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5. **Organizational Assessment**

Using the assigned readings in Lauffer and handouts as a guideline, this task involves: (a) Briefly describing the history and mandate of your setting. Why was this department, school, program, or classroom created? What is their mission/goals? (about 2 pgs) (b) Obtaining or constructing a formal organizational chart of your setting with 1-2 paragraphs of explanation as needed; (c) Constructing a diagram of the informal organizational structure as it presently appears to you; be creative and include several paragraphs of explanation; (d) Based on the handout at the eCollege class web site on Organizational Assessment Questions, ask 2-3 questions of 2 different staff members on each of these topics, modifying the questions as needed for your specific context: staff perspectives on themselves and their agency; staff views of clients; clients' or constituents' perspectives (if you are not allowed to ask students/young children, then indicate what you think their responses would be); write up 1-2 paragraphs on each set of questions, comparing and contrasting responses and perspectives; do not provide a transcript of the interviews; and (e) a brief section on conclusions or other observations (1 pg, can be bullet points).

6. **Learning Goals Progress Report**

Begin with a specific listing of accomplishments toward meeting the learning goals as previously stated. Discuss briefly any obstacles or other relevant issues. Then submit current learning goals using the format above. Revisions can be in the goals, number or nature of action steps, dates, etc. **Keep a copy for your reference — this serves as the basis for subsequent progress reports.** Note the sample by Sharon that was distributed as a sample.

7. **Crossover Interview**

You will be asked to interview someone in your setting who is working at an organizational level that is higher than your supervisor; ideally, this person will be a
director or other leader. This person may be a staff member, director, board member, client, etc. Specific assignments will be made in the seminar. Submit a 1–2 page summary of the interview and its career implications for you.

8. Work Sample

The work sample is an oral report lasting between 20 and 30 minutes, depending on the number of students presenting. Because the work sample is designed to simulate a professional conference presentation, strict time limits will be imposed. Different formats will be provided appropriate to your specific setting. The objective of this assignment is for you to teach your classmates some specific skills (conceptual and/or practical) that you apply in your internship setting. Examples include a case presentation; conducting a workshop on funding or advocacy; teaching how to score and interpret a psychological assessment. A 2–3 page typed, double-spaced summary of your presentation should also be submitted no later than the time of your report. Members of the same setting or related settings can and usually do collaborate on a Work Sample presentation. Keep a copy for your records.

9. Final Reflective Paper

The reflective paper is intended to help you integrate your experiences as an Intern. Write it as if you were talking to a prospective Intern about your experiences, to convey something of the process and the highlights. The following areas should be included: academic learning, applied techniques, personal and professional growth, and your evolving understanding of the agency.

For the first three areas, the reader should be able to detect concepts discussed in class, ideas from required or other readings, specific situations, interactions, and persons that influenced the Intern’s learning, and some reflection on where the Intern "began" and progressed to during the semester. The "Stages of Fieldwork" article should be quite useful in organizing this.

For the fourth area, the student should refer to assigned readings, and reconsider the informal organizational structure chart completed earlier in the year; using Lauffer Ch. 8 and Ch. 10 as a guideline, students should consider about the relationship of the setting to the larger community, and think about and address these questions:

1. How effective is your organization at meeting its goals (how does the organization determine its goals and measure its effectiveness)? and
2. What would you recommend for improving your organization's effectiveness? What would you do differently if you were your supervisor and/or someone in a director's position in the agency? Why?

The reflective paper is not a research project and should draw from your internship experiences as well as your experiences with other courses at Rutgers. The paper should be about 10 typed double-spaced pages. At least 2-3 pages should be devoted to your reflections about what you have learned about yourself as a person and a future professional and should include some comment about what you did that you are most proud during the Internship, and what you found most surprising.

10. Letter of Completion

Before concluding the Internship, have your supervisor provide to you a brief typed letter, on agency letterhead, stating that you have successfully completed your internship, from date _______ to date ________, and that your work was supervised by ________. YOU ARRANGE WITH YOUR SUPERVISOR TO GET THIS LETTER FOR YOURSELF AND KEEP IT so you can attach to your resume and applications for graduate school and jobs. I do NOT want or need a copy.